**Homework 4.1.5 RCA recordings 4.1.5 -1 to 4.1.5-4**

**Answer each question**

1. Which ISO 15189 clause does RCA fall under?

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1. What two processes make up how to solve a problem?

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1. How does a problem usually show itself?

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1. Name the 3 levels of causes.

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1. Are quick fixes useful for solving problems?

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