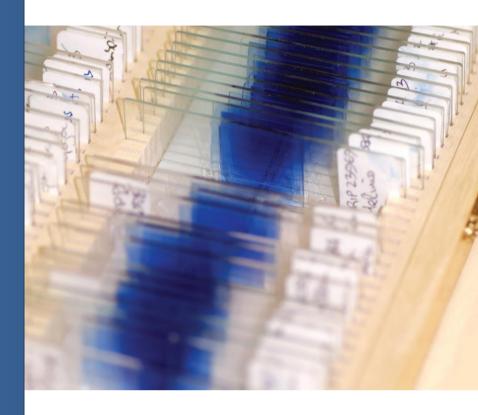
INTRODUCTION



SLMTA Participant's Manual

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SLMTA Introduction 1

ACTIVITY SUMMARY SHEET

ACTIVITY Envision Your Dream Laboratory

Introduction

PURPOSE:

Transforming the laboratory system begins as each participant envisions his or her dream laboratory - a clean, efficient, productive, service-oriented laboratory that produces accurate & reliable results. This activity sets the tone for the training; creating a shared vision for the future.

This activity supports the following laboratory management tasks and accreditation preparedness checklist items

Management Tasks



1.11 Implement measures to motivate staff to improve quality of work and productivity (e.g., training, job rotation, employee of the month, thank-you letter, etc.)

Checklist Items

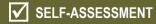


KEY MESSAGES

- Transforming health care begins with envisioning your dream laboratory. Each participant must see beyond his or her current reality and visualize the desired outcome, the end result.
- The laboratory manager must distinguish between items that are in his or her control and those items that are beyond that control.
- If an item is in the control of the laboratory manager, then improvement can be accomplished. Laboratory improvement is in the grasp of each participant.
- The focus of the laboratory is to provide patient care.

Can you:

- Envision a laboratory that operates smoothly and efficiently?
- Dream above and beyond the current reality toward an improved laboratory?
- Focus on the viewpoint of the patient.



SLMTA Introduction 2

ACTIVITY SUMMARY SHEET

ACTIVITY "My Lab" Key Message Puzzles

Introduction

PURPOSE:

The desired outcome from each framework work area is summarized in a positive "My Lab... Message." These messages, pieced together with their own hands, focus attention on what can be achieved by performing the tasks outlined in the laboratory framework.

This activity supports the following laboratory management tasks and accreditation preparedness checklist items





1.11 Implement measures to motivate staff to improve quality of work and productivity (e.g., training, job rotation, employee of the month, thank-you letter, etc.)

Checklist Items



KEY MESSAGES

- My lab delivers service smoothly and efficiently
- My lab provides a clean, safe, and functional work environment
- My lab monitors inventory
- My lab maintains adequate supplies and reagents
- My lab maintains equipment to provide uninterrupted service
- My lab assures accurate and reliable testing processes
- My lab collects and cares for specimens properly
- My lab provides prompt, accurate, and validated test results
- My lab reports test results in a timely manner to promote client satisfaction
- My lab maintains documents and records
- Labs are vital

Can you:

 Relate each key message to the key area of work in the Laboratory Management Framework?

SELF-ASSESSMENT