Strengthening Laboratory Management Toward Accreditation

## Module 3: Inventory Management

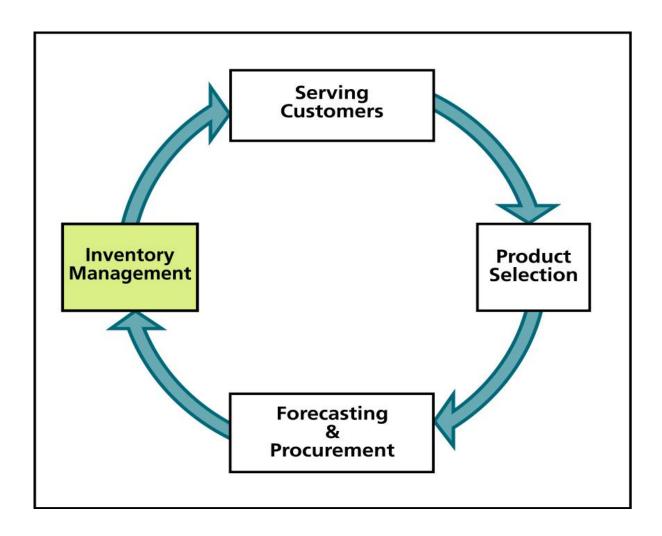
## **Key Message ...**

## My lab monitors inventory.

## **Desired Outcome**

- No over-stocking
- No under-stocking
- No stock-out

## **The Supply Cycle**



## **Inventory Management**

The process of receiving, storing and ordering supplies to provide uninterrupted service.



### **Tasks**

- 3.1 Review inventory log of all equipment and parts
  - Module 5: Creating a Maintenance and QC Log
  - Module 5: Making a Service Call
- 3.3 Monitor consumption rate and inventory level to determine when and how much to reorder
  - Module 4: Forecasting & Calculating Ordering Amounts

## **Task**

 3.2 - Review inventory log of all supplies and reagents

# Activity: Creating a List of Supplies for a Test

#### **Purpose**

To compile a complete inventory list by looking at the total testing process for a given test

#### What will you need?

Notepaper and pencil/pen to create your list

#### What will you do?

Pair up with the person next to you

- Work with your partner to list all the required supplies for a routine urinalysis with microscopy.
- Group the supplies by the testing phases (pre-analytical, analytical, and post analytical).



## **Tasks**

- 3.4 Enforce good stock management practices
  - Proper storage
  - Stock cycling
  - Inspection of incoming orders
- 3.5 Inspect quality of existing inventory and dispose of expired test kits, reagents, supplies, and equipment according to policy

## Activity: What's Wrong with this Storeroom?

#### **Purpose**

To inspect a simulated storeroom and identify areas for improvement

#### What will you need?

Notepaper and pencil/pen to record issues

#### What will you do?

Divide into groups of 4-6

 Each group takes turns to examine the storeroom and write down issues observed.



## **Activity: Did You Receive What You Ordered?**

#### **Purpose**

To compare the purchasing document with the shipping invoice and the items received.

#### What will you need?

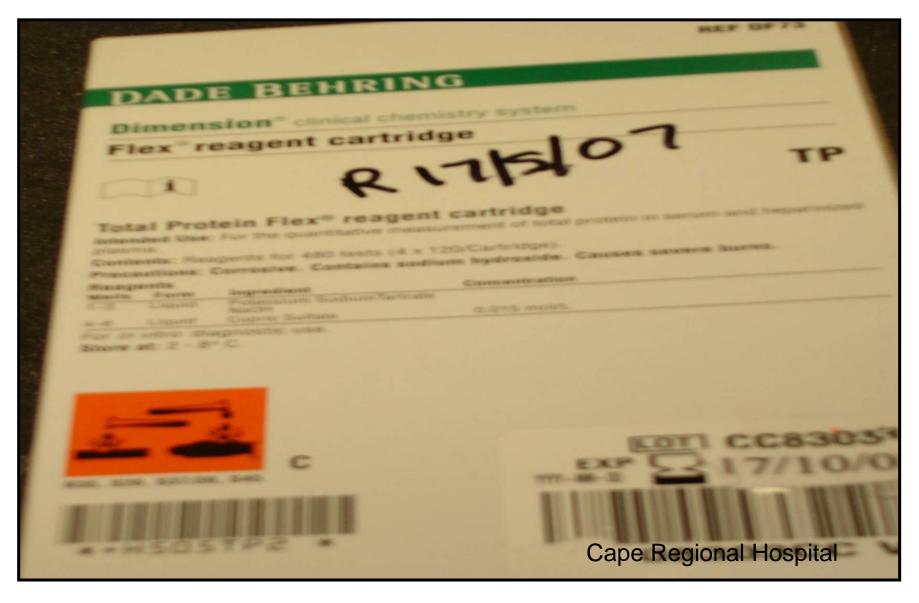
Pencil/pen to update the inventory record

#### What will you do?

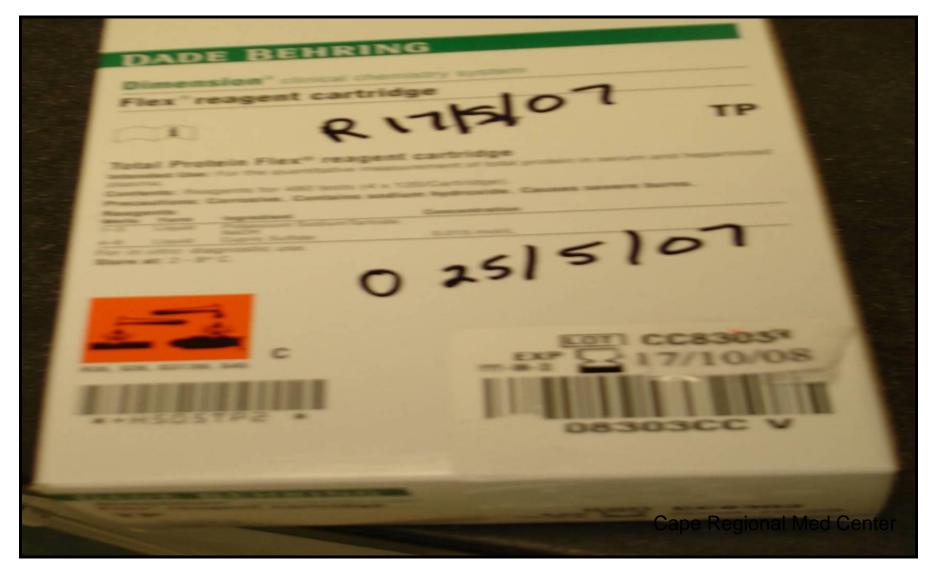
- Read aloud the physical item's description
- Participate in role-plays calling the vendor to reconcile issues
- Update inventory records
- Participate in the classroom's discussion



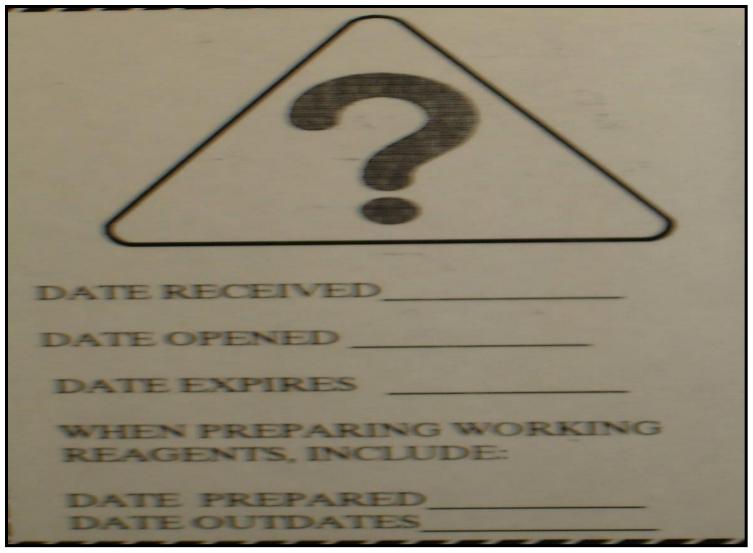
## **Date of Receipt**



## **Opened Date**



## **Managing Dates**



Cape Regional Med Center

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## **Activity: What Would You Do?**

#### **Purpose**

To integrate the module's lessons and apply them to the case scenario.

#### What will you need?

**Handout**: Case Study Scenarios

#### What will you do?

Divide into groups of 4-5

- Select a spokesperson for your group
- Formulate specific action steps to address the scenario from the Handout.
- The group's spokesperson presents the proposed steps during the 2 minute class report.



## What Would You Do?

You walk into the store room and see six cubes of diluent ready to expire next week. You know from the last order and physical inventory that this should not be the case. When you check the analyzer, you see the diluent currently in-use has an expiration date of six months from now. After reviewing the reagent log, you realize that the lot number with the longer expiration date has been used on the analyzer for the past several months.

- How will you handle the current situation?
- What steps will you take to prevent this situation from reoccurring?
- How will you monitor future inventory cycling of stock to ensure the corrective action is effective?

## **Tasks**

- Review inventory log of all equipment and parts
- Monitor consumption rate and inventory level to determine when and how much to re-order
- Review inventory log of all supplies and reagents
- Enforce good stock management practices
  - Proper storage
  - Stock cycling
  - Inspection of incoming orders
- Inspect quality of existing inventory and dispose of expired test kits, reagents, supplies, and equipment according to policy